

QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR RUBBER INDUSTRY

What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Contents

1. Introduction and Contacts.....1
2. Qualifications Pack.....2
3. OS Units.....2

Introduction

Qualifications Pack- Coagulant Bath Operator

SECTOR: RUBBER INDUSTRY

SUB-SECTOR: Latex

OCCUPATION: Latex Compounding/Mixing

REFERENCE ID: RSC/ Q 1707

ALIGNED TO: NCO-2004/NIL

Brief Job Description: A Coagulant Bath Operator is responsible for coagulant solution preparation and its application on latex products.

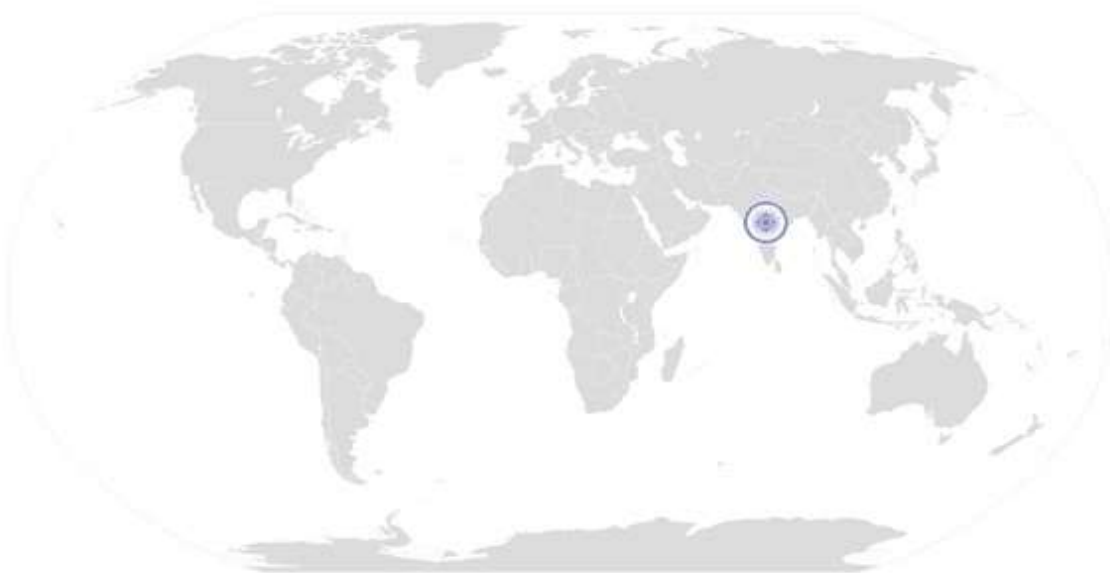
Personal Attributes: This job requires the individual to be active and respond quickly to the meet the requirements. He should be attentive and systematic following the given procedures for undertaking the assigned activities. He must be able to work independently and under supervision. He should work in coordination with other team members and willing to learn advance methods.

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|-------------|---------------------------------|-------------------------------------|-------------------------|-----------------|
| Job Details | Qualifications Pack Code | RSC/ Q 1707 | | |
| | Job Role | Coagulant Bath Operator | | |
| | Credits(NSQF) | 4 | Version number | 1.0 |
| | Sector | Rubber Manufacturing | Drafted on | 02/12/14 |
| | Sub-sector | Latex | Last reviewed on | 02/12/14 |
| | Occupation | Latex Compounding/Mixing | Next review date | 02/12/15 |
| | NSQC Cleanance on | 20/07/2015 | | |

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| Job Role | Coagulant Bath Operator |
| Role Description | A Coagulant Bath Operator is responsible for coagulant solution preparation and its application on latex products. |
| NSQF level | 4 |
| Minimum Educational Qualifications* | Class X/ITI |
| Maximum Educational Qualifications* | ITI/Graduate in Science |
| Training (Suggested but not mandatory) | Training on Coagulant Solution Preparation |
| Minimum Job Entry Age | 18 years |
| Experience | Worked as a semi-skilled helper for 6-12 months in the same role |
| Applicable National Occupational Standards (NOS) | Compulsory: <ol style="list-style-type: none"> RSC/ N 1717 (Prepare Coagulant Solution) RSC/ N 1718 (Use coagulants in various processes) RSC/ N 1719 (Perform post coagulant usage activities) RSC/ N 5001 (To carry out housekeeping) RSC/ N 5002 (To carry out reporting and documentation) RSC/ N 5003 (To carry out quality checks) RSC/ N 5004 (To carry out problem identification and escalation) Optional: NA |
| Performance Criteria | As described in the relevant OS units |

| Keywords /Terms | Description |
|-------------------------------|---|
| Sector | Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests. |
| Sub-sector | Sub-sector is derived from a further breakdown based on the characteristics and interests of its components. |
| Occupation | Occupation is a set of job roles, which perform similar/related set of functions in an industry. |
| Function | Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS. |
| Job Role | Job role defines a unique set of functions that together form a unique employment opportunity in an organization. |
| OS | OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts. |
| Performance Criteria | Performance Criteria are statements that together specify the standard of performance required when carrying out a task. |
| NOS | NOS are Occupational Standards which apply uniquely in the Indian context. |
| Qualifications Pack Code | Qualifications Pack Code is a unique reference code that identifies a qualifications pack. |
| Qualifications Pack | Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code. |
| Unit Code | Unit Code is a unique identifier for an Occupational Standard , which is denoted by an 'N'. |
| Unit Title | Unit Title gives a clear overall statement about what the incumbent should be able to do. |
| Description | Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for. |
| Knowledge and Understanding | Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard. |
| Organizational Context | Organizational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility. |
| Technical Knowledge | Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities. |
| Core Skills or Generic Skills | Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS , these include communication related skills that are applicable to most job roles. |

National Occupational Standard



Overview

This unit is about preparing the coagulant solution.

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| Unit Code | RSC / N 1717 |
| Unit Title (Task) | Prepare coagulant solution |
| Description | This unit is about preparing coagulant solution. |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Ensure housekeeping and safety in coagulant preparation area • Collect material for preparation of coagulant solution. • Prepare coagulant solution |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Equipment readiness | <p>To be competent, the user/individual on the job must be able to</p> <p>PC1. Ensure that the equipment are clean and ready to use.</p> <p>PC2. Ensure that the tools required for coagulant solution preparation are ready.</p> |
| Raw material appropriateness | <p>PC1. Ensure that all the ingredients required are approved and released by laboratory.</p> <p>PC2. Ensure the availability of ingredients/chemicals for the required coagulant solution as per specification</p> <p>PC3. Proper identification and usage of required coagulating chemical concentration (Calcium Nitrate, Calcium Chloride, Acetic acid etc)</p> <p>PC4. Proper use of stripping aids in the coagulant solution, mostly Calcium Carbonate</p> <p>PC5. Usages of anti-webbing agents to reduce surface tension and antifoaming agents to eliminate bubbles</p> <p>PC6. Ensure all balance unused left over ingredients are stored properly to avoid any contamination or deterioration during storage and are used up while preparing the next coagulant solution batch .</p> |
| Solution Preparation and Testing | <p>PC7. Coagulant Solution Preparation as per the SOP.</p> <p>PC8. Appropriate heating of coagulant solution.</p> <p>PC9. Form appropriate batches of the coagulant solutions</p> <p>PC10. Mark the batch for proper identification for further processing</p> <p>PC11. Send sample of the solution to the lab for testing and approval.</p> |
| Health & Safety | <p>PC1. Precaution for dust / chemical inhaling and handling</p> <p>PC2. Ensure the use of certified safe chain hoist/s for lifting drums and pouring ingredients.</p> |

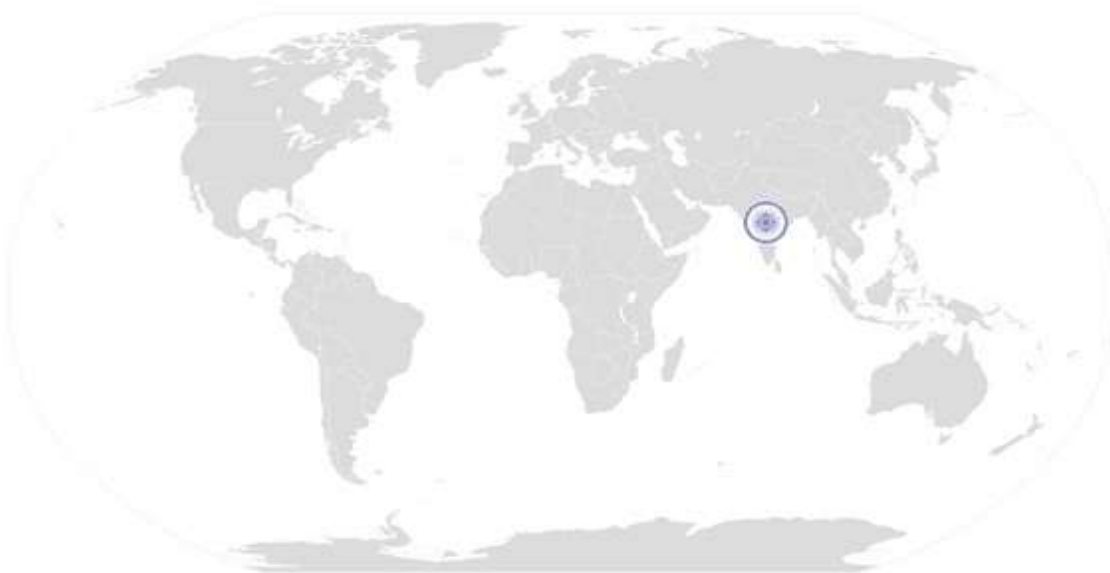
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| | <p>PC3. Proper washing of hands to remove chemicals</p> <p>PC4. Adhere to all safety norms (such as wearing protective gloves ,mask and safety shoes).</p> <p>PC5. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department</p> <p>PC6. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.</p> |
| Knowledge and Understanding (K) | |
| <p>A. Organizational Context (Knowledge of the company / organization and its processes)</p> | <p>The user/individual on the job needs to know and understand:</p> <p>KA1. Implications of poorly prepared tools, equipments and solution.</p> <p>KA2. Importance of identifying non-conforming materials and their storage.</p> <p>KA3. Risk and impact of not following defined procedures/work instructions.</p> <p>KA4. Escalation matrix for reporting identified problems</p> <p>KA5. Types of documentation in organization and importance of the same</p> <p>KA6. Records to be maintained and the implications of their non-maintenance.</p> <p>KA7. Importance of housekeeping activities.</p> <p>KA8. Health, safety and environment guidelines, legislation and regulations as applicable.</p> <p>KA9. Personal protection (which protective equipment to be used and how).</p> <p>KA10. Impact of poor practices on health, safety and environment.</p> <p>KA11.Potential hazards and actions to minimize them.</p> <p>KA12.The escalation matrix and procedures for reporting hazards.</p> <p>KA13. Importance of FIFO and good shop floor practices (for example, 5S).</p> <p>KA14.Impact of various practices on cost, quality, productivity, delivery and safety.</p> <p>KA15.Handover/Takeover of the equipment/work area as per the organizational SOP.</p> |
| <p>B. Technical Knowledge</p> | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. Properties of rubber and rubber chemicals for coagulant preparation</p> <p>KB2. Implications of wrong weighing of chemicals and the problems there by</p> <p>KB3. Level control methods and coagulant feeding technique</p> <p>KB4. Total Solid Content (TSC) of the solution prepared</p> <p>KB5. Calcium Nitrate/Calcium Chloride/Acetic Acid percentage of solution prepared</p> <p>KB6. Elimination and sieving of coagulant solutions</p> <p>KB7. Periodical sieving of coagulant solution to remove dirt</p> <p>KB8. Agitation and speed controls of stirrer to avoid air incorporation</p> <p>KB9. Procedure of Coagulant preparation and maturity time</p> <p>KB10.Solid content determination of the chemicals used</p> <p>KB11. Proper identification and usage of required coagulating chemical concentration</p> <p>KB12. Proper use of stripping mediums (calcium carbonate/talc powder) in the coagulant solution</p> |

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| | <p>KB13. Usages of anti-webbing agents</p> <p>KB14. Importance of controlling solution temperature</p> <p>KB15. Periodical lab checking of the coagulant solutions are to be conducted and recorded to maintain the product quality requirements</p> <p>KB16. Various abnormalities and suitable response for abnormalities in equipment performance.</p> <p>KB17. Implications of delays in the preparation process.</p> <p>KB18. Types of defects leading to rejections and their indicators, reasons and possible solutions.</p> <p>KB19. Cleanliness and safety requirements for commencing coagulant preparation</p> <p>KB20. Units of measurement.</p> <p>KB21. Response to emergencies, for example, power failures, fire, system failures, spillages and manual intervention to avoid disasters.</p> <p>KB22. Knowledge of appropriate batch sizes with respect to appropriate material.</p> |
| Skills (S) | |
| A. Core Skills/ Generic Skills | Writing Skills |
| | <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes</p> |
| | Reading and Understanding Skills |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc</p> <p>SA6. Read images, graphs, diagrams</p> <p>SA7. Understand the various coding systems as per company norms</p> |
| | Oral Communication (Listening and Speaking skills) |
| <p>The user/individual on the job needs to know and understand how to:</p> <p>SA8. Express statements, opinions or information clearly so that others can hear and understand</p> <p>SA9. Respond appropriately to any queries</p> <p>SA10. Communicate with supervisor</p> <p>SA11. Communicate with upstream and downstream teams</p> <p>SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, any such Schemes initiated by the organization)</p> | |

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| | Integrity |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one’s own work assignment SA17. Take initiative to enhance/learn skills in ones’s area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one’s learning. SA19. Is open to new ways of doing things SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: SA21. Avoid absenteeism SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations SA23. Work in disciplined factory environment SA24. Be punctual |
| B. Professional Skills | Material and Equipment Handling |
| | The user/individual on the job needs to know and understand how to: SB1. Handle of latex rubber & chemicals SB2. Handle steam and water on production floor SB3. Handle the ingredients used for coagulant preparation. SB4. Handling of various types of material handling equipment SB5. The capacity to apply technology, combining the physical and sensory skills needed to operate equipment with the understanding of scientific and technological principles needed to explore and adapt systems. |
| | Analytical Thinking |
| | The user/individual on the job needs to know and understand how to: SB6. Diagnose common problems in the ingredients based on visual inspection SB7. Suggest improvements(if any) in process based on experience SB8. Identify problems for preparing an effective coagulant solution |

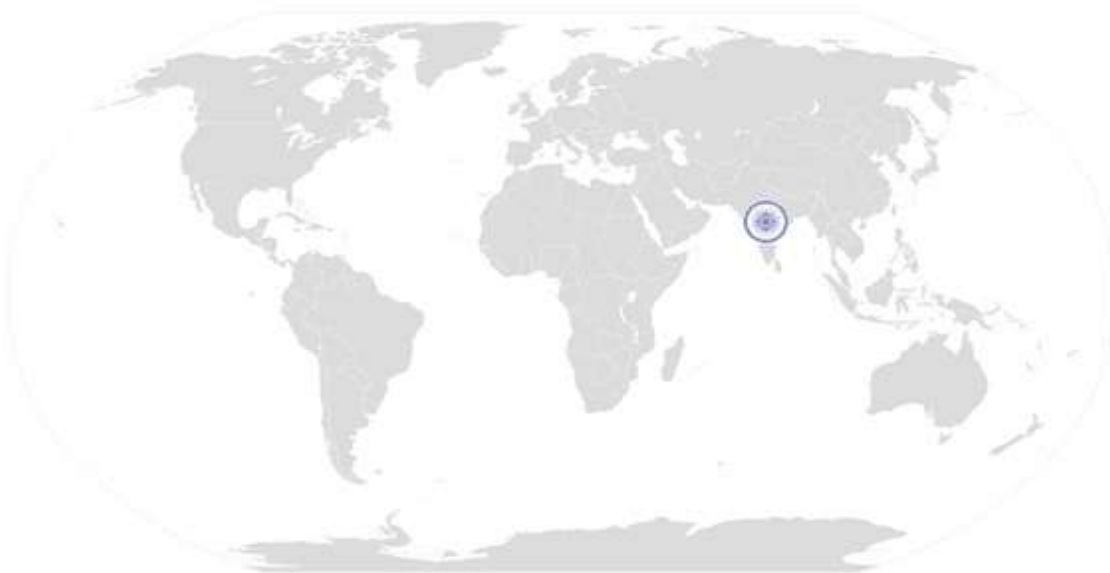
NOS Version Control

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|----------------------------|-----------------------------|-------------------------|----------|
| NOS Code | RSC / N 1717 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Latex | Last reviewed on | 02/12/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 02/12/15 |



[Back to QP](#)

National Occupational Standard



Overview

This unit about using coagulant solution in various processes undertaken for latex product manufacturing.

Use Coagulants in Various Processes

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| Unit Code | RSC / N 1718 |
| Unit Title (Task) | Use Coagulants in Various Processes |
| Description | This unit about using coagulant solution in various processes undertaken for latex product manufacturing. |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Ensure housekeeping and safety in coagulant usage area. • Use coagulant solution in various processes |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Raw material appropriateness | <p>To be competent, the user/individual on the job must be able to :</p> <p>PC1. Ensure that the coagulant solution is of the right quantity and quality as specified in the instructions/ organizations SOP.</p> <p>PC2. Ensure the usage of lab released solution.</p> |
| Operation | <p>PC3. Assist in continuous and batch dipping process using coagulants and latex extrusions</p> <p>PC4. Work on mould/former withdrawal from the coagulant solution in order to have thickness build of latex film deposits</p> <p>PC5. Check compounded latex solid content and handle machine speed for optimum dimension control of the product</p> <p>PC6. Work towards achieving specified product dimensions and weight controls while working with coagulants on latex products</p> |
| Health & Safety | <p>PC7. Ensure the use of certified equipments for lifting products worked with coagulants</p> <p>PC8. Handle the products worked with coagulants using hand gloves and other safety equipment as directed by organizations safety department</p> <p>PC9. Adhere to all safety norms (such as wearing protective gloves, masks and shoes)</p> <p>PC10. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.</p> <p>PC11. Follow the guidance of safety department to contain spillages which may affect the health and safety of self or the environment in the dispersion preparation area</p> |

Use Coagulants in Various Processes

| Knowledge and Understanding (K) | |
|--|---|
| A. Organizational Context (Knowledge of the company/ organization and its processes) | <p>The user/individual on the job needs to know and understand:</p> <ul style="list-style-type: none"> KA1. Proper usage of coagulant solution in various processes and its importance. KA2. Implications of poorly worked on products. KA3. The material disposal procedure, importance of appropriate disposal of material and implications of not following the material disposal procedure. KA4. How to conduct quality and damage checks and their importance. KA5. Importance of identifying non-conforming products and their storage. KA6. Risk and impact of not following defined procedures/work instructions. KA7. The escalation matrix for reporting identified issues. KA8. Types of documentation in the organization and their importance. KA9. Records to be maintained and the implications of their non-maintenance. KA10. Importance of housekeeping & good shopfloor practices (eg. 3S & 5S) KA11. Health, safety and environment guidelines, legislations and regulations, as applicable. KA12. Personal protection (which protective equipment to be used and how). KA13. Impact of poor practices on health, safety and environment. KA14. Potential hazards and actions to minimize them. KA15. The escalation matrix and procedures for reporting hazards. KA16. Importance of FIFO KA17. Impact of various practices on cost, quality, productivity, delivery and safety. KA18. Handover/Takeover of the equipment/work area as per organizational SOP. |
| B. Technical Knowledge | <p>The user/individual on the job needs to know and understand:</p> <ul style="list-style-type: none"> KB1. Properties of latex and latex products for coagulant usage KB2. Implications of wrong/improper usage of coagulant solution and the problems there by KB3. Level control methods and coagulant feeding technique KB4. Elimination and sieving of coagulant solutions KB5. Agitation and speed controls of stirrer to avoid air incorporation KB6. Proper identification and usage of required coagulating chemical concentration KB7. Proper use of stripping aids in the coagulant solution KB8. Usages of anti-webbing agents KB9. Appropriate level of heating of coagulant solutions KB10. Cleanliness and safety requirements for coagulant solution usage. KB11. Effect of improper coagulant solution on the properties of product. KB12. Knowledge of quality certified product KB13. The process and importance of quality checks. KB14. Types of defects leading to rejections and their indicators, reasons and possible solutions. KB15. Potential problems in coagulant usage KB16. Units of measurement. KB17. Response to emergencies, for example, power failures, fire, system failures and |

Use Coagulants in Various Processes

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| | <p>manual intervention to avoid disasters.</p> <p>KB18. Knowledge of appropriate batch sizes with respect to appropriate material.</p> |
| Skills (S) | |
| A. Core Skills/ Generic Skills | Writing Skills |
| | <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate technical forms , activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes</p> |
| | Reading and Understanding Skills |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc</p> <p>SA6. Read images, graphs, diagrams</p> <p>SA7. Understand the various coding systems as per company norms</p> |
| | Oral Communication (Listening and Speaking skills) |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA8. Express statements, opinions or information clearly so that others can hear and understand</p> <p>SA9. Respond appropriately to any queries</p> <p>SA10. Communicate with supervisor</p> <p>SA11. Communicate with upstream and downstream teams</p> <p>SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)</p> |
| | Integrity |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA13. Practice honesty with respect to company property and time</p> <p>SA14. Communicate with people in a form and manner and using language that is open and respectful</p> <p>SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust</p> |
| | Motivation |

Use Coagulants in Various Processes

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| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA16. Take responsibility for completing one's own work assignment</p> <p>SA17. Take initiative to enhance/learn skills in one's area of work</p> <p>SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.</p> <p>SA19. Is open to new ways of doing things</p> <p>SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.</p> |
| | <p>Reliability</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA21. Avoid absenteeism</p> <p>SA22. Act objectively, rather than impulsively or emotionally when faced with difficult/stressful or emotional situations</p> <p>SA23. Work in disciplined factory environment</p> <p>SA24. Be punctual</p> |
| B. Professional Skills | <p>Material and Equipment Handling</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. Handle coagulants and products to be worked on with solution</p> <p>SB2. Handling of various types of material handling equipment.</p> <p>SB3. Handling of chemicals</p> |
| | <p>Analytical Thinking</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. Diagnose common problems in the coagulant solution based on visual inspection and quality testing</p> <p>SB2. Suggest improvements(if any) in process based on experience</p> <p>SB3. Wastage reduction and optimal usage of material during usage of prepared solution</p> |

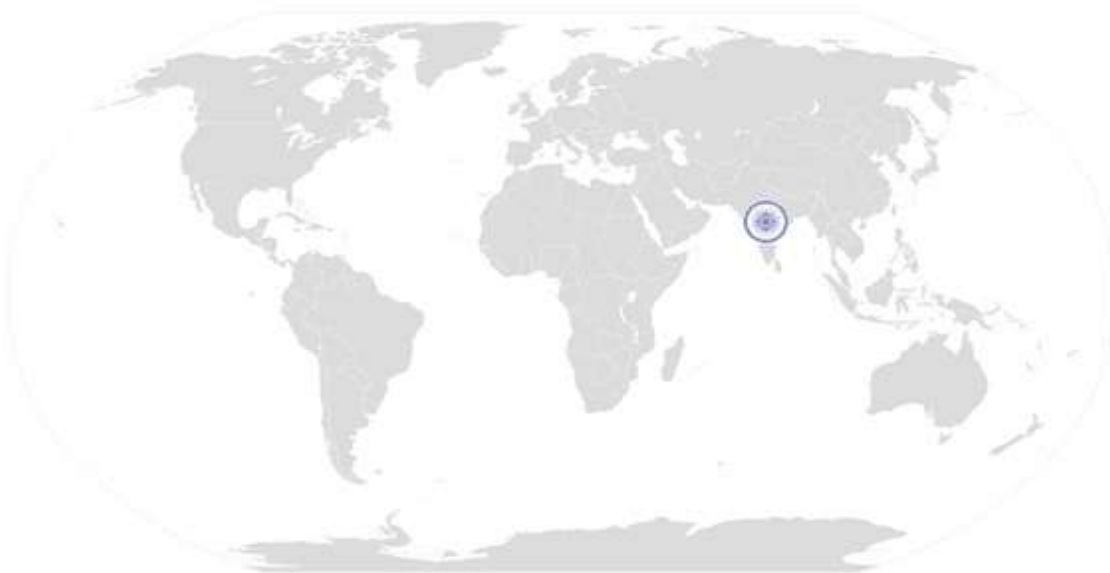
NOS Version Control

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| NOS Code | RSC / N 1718 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Latex | Last reviewed on | 02/12/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 02/12/15 |



[Back to QP](#)

National Occupational Standard



Overview

This unit is about performing activities after the product is worked on with coagulant solution.

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| Unit Code | RSC / N 1719 |
| Unit Title (Task) | Perform post coagulant usage activities |
| Description | This unit is about the activities carried out after the the product is worked on with coagulant solution. |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Communicate tag for the batch marking to the downstream team and upstream teams • Help in Q C audit • Arrange for storage/ disposal of remaining solution |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Operation | <p>To be competent, the user/individual on the job must be able to</p> <p>PC1. Ensure that the storage container is ready as per the requirement .</p> <p>PC2. Ensure that the outlet of the storage do not cause any leakage/spillage .</p> <p>PC3. Unload coagulant solution appropriately.</p> <p>PC4. Help in QC audit.</p> |
| Material disposal | PC5. Dispose of waste material safely, as per organizational SOP. |
| Marking | PC6. Ensure identification and traceability by marking/coding for the product worked on with coagulant solution as per the instructions laid down by the company (in terms of batch number, weight, color and date stamp). |
| Health & Safety | <p>PC7. Handle the solution using hand gloves and other safety equipment.</p> <p>PC8. Adhere to all safety norms (such as wearing protective gloves, shoes, safety masks etc).</p> <p>PC9. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards.</p> |
| Knowledge and Understanding (K) | |
| A. Organizational Context (Knowledge of the company / organization and its processes) | <p>The user/individual on the job needs to know and understand:</p> <p>KA1. Implications of poorly prepared material.</p> <p>KA2. Significance of marking.</p> <p>KA3. Importance of identifying nonconforming products and their storage.</p> <p>KA4. Risk and impact of not following defined procedures/work instructions.</p> <p>KA5. The escalation matrix and procedures for reporting identified problems.</p> <p>KA6. Types of documentation in the organization and their importance.</p> |

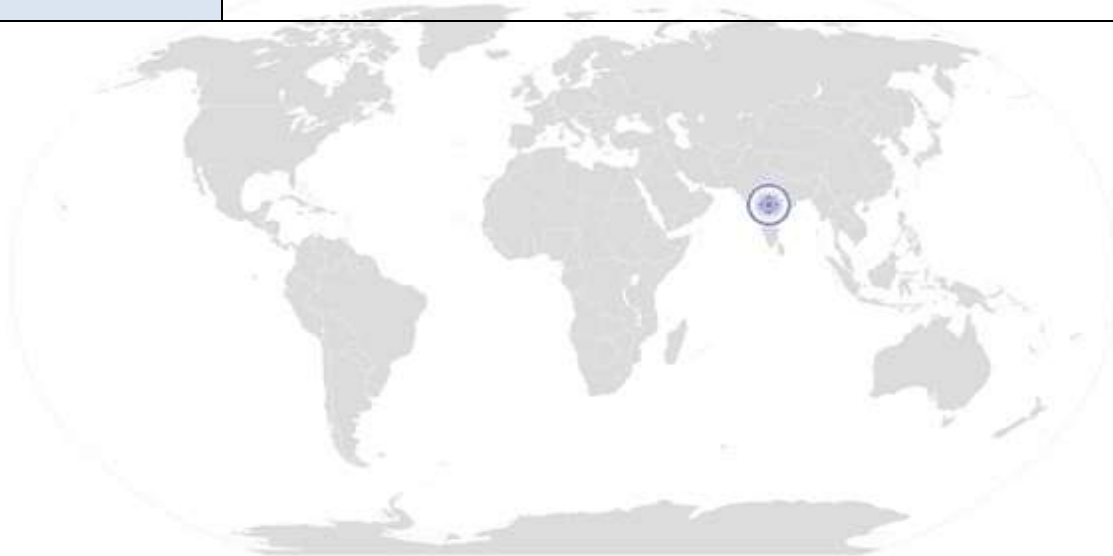
Perform Post-Coagulant Usage Activities

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| | <p>KA7. Records to be maintained and the implications of their non-maintenance.</p> <p>KA8. Importance of housekeeping & good shopfloor practices (eg. 3S & 5S)</p> <p>KA9. Health, safety, and environment guidelines, legislations and regulations as applicable.</p> <p>KA10. Personal protection (which protective equipment to be used and how).</p> <p>KA11. Potential hazards and actions to minimize them.</p> <p>KA12. Impact of poor practices on health, safety and environment.</p> <p>KA13. The escalation matrix and procedures for reporting hazards.</p> <p>KA14. Handover/Takeover of the equipment/work area as per organizational SOP.</p> |
| B. Technical Knowledge | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. Methods for off loading solution.</p> <p>KB2. Proper storage of coagulant solution.</p> <p>KB3. Process and importance of quality checks.</p> <p>KB4. Total Solid Content (TSC) of the solution prepared</p> <p>KB5. Calcium Nitrate/Calcium Chloride/Acetic Acid percentage of solution prepared</p> <p>KB6. Placing tags for upstream or downstream communication.</p> <p>KB7. Implications of incorrect marking.</p> <p>KB8. Implications of inappropriate waste disposal.</p> <p>KB9. Periodical lab checking of the coagulant solutions are to be conducted and recorded to maintain the product quality requirements</p> <p>KB10. Importance of controlling solution temperature to avoid boiling as well as low temperature</p> <p>KB11. Importance of periodical sieving of coagulant solution to remove dirt.</p> <p>KB12. Types of defects leading to rejections and their indicators, reasons and possible solutions.</p> <p>KB13. Proper use of stripping mediums (calcium carbonate/talc powder) in the coagulant solution</p> <p>KB14. Units of measurement.</p> <p>KB15. Coding systems for identification and traceability.</p> <p>KB16. Knowledge of aging in between the process and after final process</p> <p>KB17. Knowledge of the storage life of solutions, ambient temperature and its effect on compounds.</p> |
| Skills (S) | |
| A. Core Skills/ Generic Skills | <p>Writing Skills</p> <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic</p> |

Perform Post-Coagulant Usage Activities

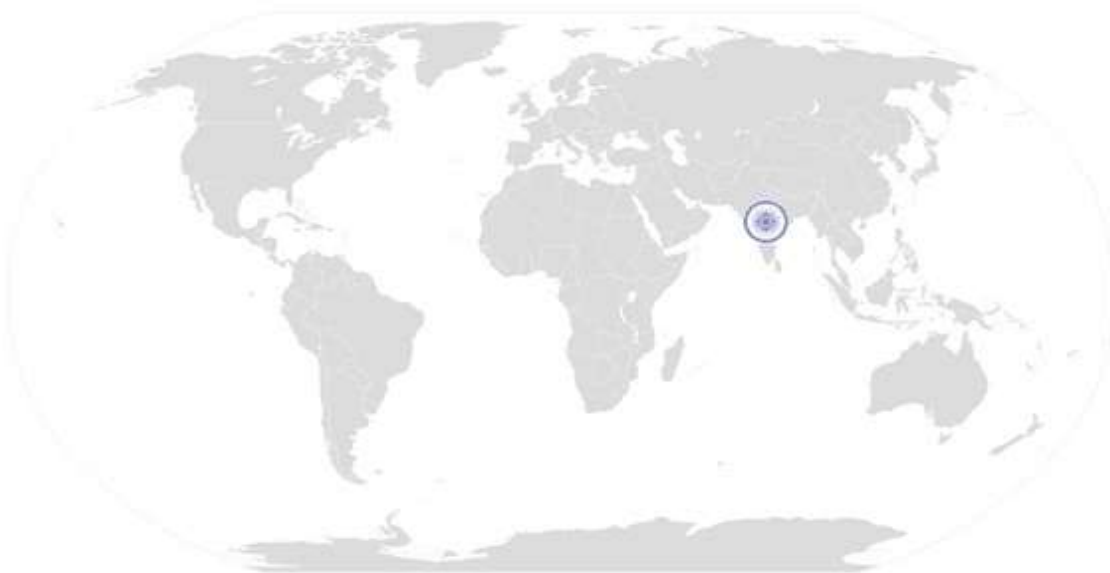
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| | <p>mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes</p> |
| | <p>Reading and Understanding Skills</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc</p> <p>SA6. Read images, graphs, diagrams</p> <p>SA7. Understand the various coding systems as per company norms</p> |
| | <p>Oral Communication (Listening and Speaking skills)</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA8. Express statements, opinions or information clearly so that others can hear and understand</p> <p>SA9. Respond appropriately to any queries</p> <p>SA10. Communicate with supervisor</p> <p>SA11. Communicate with upstream and downstream teams</p> <p>SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)</p> |
| | <p>Integrity</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA13. Practice honesty with respect to company property and time</p> <p>SA14. Communicate with people in a form and manner and using language that is open and respectful</p> <p>SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust</p> |
| | <p>Motivation</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA16. Take responsibility for completing one's own work assignment</p> <p>SA17. Take initiative to enhance/learn skills in one's area of work</p> <p>SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning.</p> <p>SA19. Is open to new ways of doing things</p> <p>SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.</p> |
| | <p>Reliability</p> |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA21. Avoid absenteeism</p> <p>SA22. Act objectively, rather than impulsively or emotionally when faced with difficult/stressful or emotional situations</p> <p>SA23. Work in disciplined factory environment</p> <p>SA24. Be punctual</p> |

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| B. Professional Skills | Material and Equipment Handling |
| | The user/individual on the job needs to know and understand how to: SB1. Handle storage containers. SB2. Handling of various types of material handling equipments SB3. The capacity to apply technology, combining the physical and sensory skills needed to operate equipment with the understanding of scientific and technological principles needed to explore and adapt systems. |
| | Analytical Thinking |
| | The user/individual on the job needs to know and understand how to: SB4. Diagnose common problems in the solution based on visual inspection and quality checks SB5. Suggest improvements(if any) in process based on experience SB6. Preparation of solution with required chemicals and carry out suitable modifications as and when required |

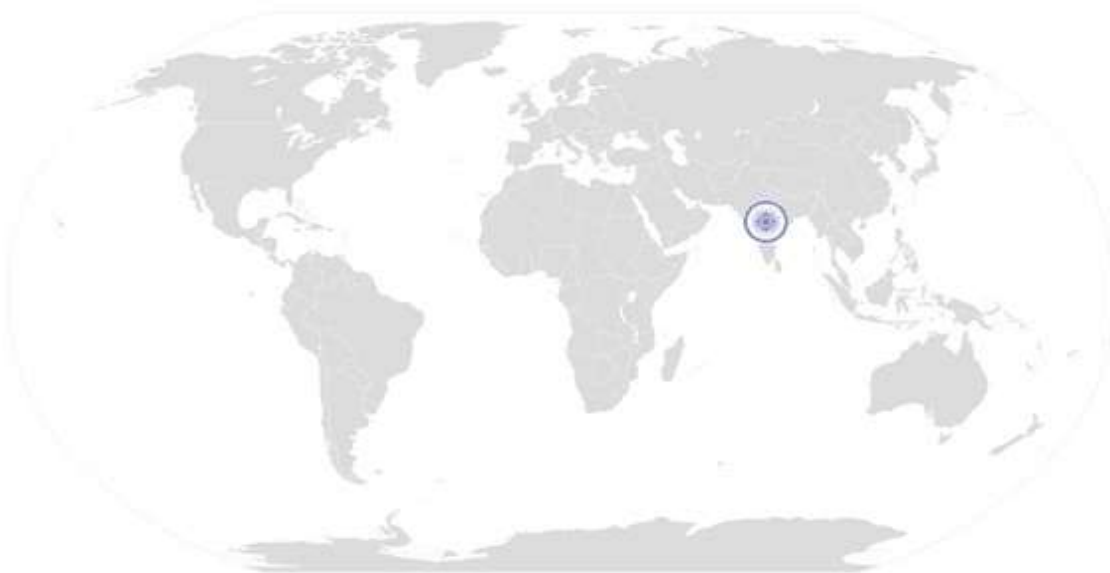


NOS Version Control

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|----------------------------|-----------------------------|-------------------------|----------|
| NOS Code | RSC / N 1719 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 02/12/14 |
| Industry Sub-sector | Latex | Last reviewed on | 02/12/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 02/12/15 |



National Occupational Standard



Overview

This unit is about carrying out housekeeping

RSC / N 5001
Carry Out Housekeeping Activities

| | |
|---|--|
| Unit Code | RSC / N 5001 |
| Unit Title (Task) | To carry out housekeeping |
| Description | This unit is about carrying out housekeeping activities |
| Scope | This unit/task covers the following: <ul style="list-style-type: none"> • Preparing for housekeeping activities • Carry out housekeeping activities • Post housekeeping activities |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Pre housekeeping activities | To be competent, the user/individual on the job must be able to: PC1. Inspect the area while taking into account various surfaces PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain PC3. Ensure that the cleaning equipment is in proper working condition PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces PC6. Inform the affected people about the cleaning activity PC7. Display the appropriate signage for the work being conducted PC8. Ensure that there is adequate ventilation for the work being carried out PC9. Wear the personal protective equipment required for the cleaning method and materials being used |
| Operations | PC10. Use the correct cleaning method for the work area, type of soiling and surface PC11. Carry out cleaning activity without disturbing others PC12. Deal with accidental damage, if any, caused while carrying out the work PC13. Report to the appropriate person any difficulties in carrying out your work PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill |
| Post housekeeping activities | PC15. Ensure that there is no oily substance on the floor to avoid slippage PC16. Ensure that no scrap material is lying around PC17. Maintain and store housekeeping equipment and supplies |

Carry Out Housekeeping Activities

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| | <p>PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process</p> <p>PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements</p> <p>PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored</p> <p>PC21. Dispose the waste garnered from the activity in an appropriate manner</p> <p>PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly</p> |
| <p>General</p> | <p>PC23. Maintain schedules and records for housekeeping duty</p> <p>PC24. Replenish any necessary supplies or consumables</p> |
| <p>Knowledge and Understanding (K)</p> | |
| <p>B. Technical Knowledge</p> | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. The levels of hygiene required by workplace and why it is important to maintain them during your work</p> <p>KB2. How to inspect a work area to decide what cleaning it needs</p> <p>KB3. Methods and materials that used for cleaning variety of surfaces</p> <p>KB4. The types of cleansing agents that are not to be mixed together</p> <p>KB5. The correct method for cleaning equipment and/or machinery used during your work</p> <p>KB6. The importance of personal protective equipment</p> <p>KB7. Appropriate personal protective equipment for the work area, cleaning equipment, tools, materials and chemicals used</p> <p>KB8. The correct sequence for cleaning the work area</p> <p>KB9. The time taken by the treatment to work</p> <p>KB10. The importance of following manufacturer's instructions on cleaning agents</p> <p>KB11. The most appropriate place to carry out test cleans and why this should be done before applying treatments</p> <p>KB12. The importance of applying treatments evenly and the effect of not doing this</p> <p>KB13. Process of cleaning the surfaces without causing injury or damage</p> <p>KB14. The method to check the treated surface and equipment on completion of cleaning</p> <p>KB15. Procedures for reporting any unidentified soiling</p> <p>KB16. Procedures for disposing off waste</p> <p>KB17. Procedures for disposing off or storing personal protective equipment</p> <p>KB18. Escalation procedures for soils or stains that could not be removed</p> |

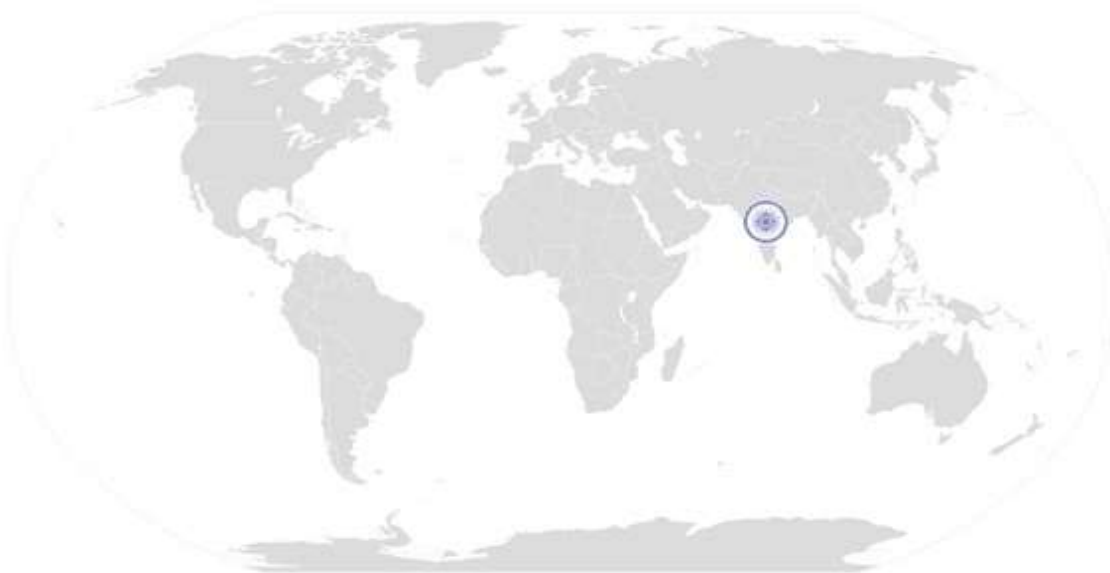
| Skills (S) | |
|---------------------------------------|---|
| A. Core Skills/ Generic Skills | Writing Skills |
| | The user/ individual on the job needs to know and understand how to: SA1. Construct simple sentences and express ideas clearly through written communication SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company SA3. Write simple letters, mails, etc SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc SA6. Read images, graphs, diagrams SA7. Understand the various coding systems as per company norms |
| | Oral Communication (Listening and Speaking skills) |
| | The user/individual on the job needs to know and understand how to: SA8. Express statements, opinions or information clearly so that others can hear and understand SA9. Respond appropriately to any queries SA10. Communicate with supervisor SA11. Communicate with upstream and downstream teams SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one's own work assignment SA17. Take initiative to enhance/learn skills in one's area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning. |

Carry Out Housekeeping Activities

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| | SA19. Is open to new ways of doing things |
| | SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: |
| | SA21. Avoid absenteeism |
| | SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations |
| | SA23. Work in disciplined factory environment |
| | SA24. Be punctual |

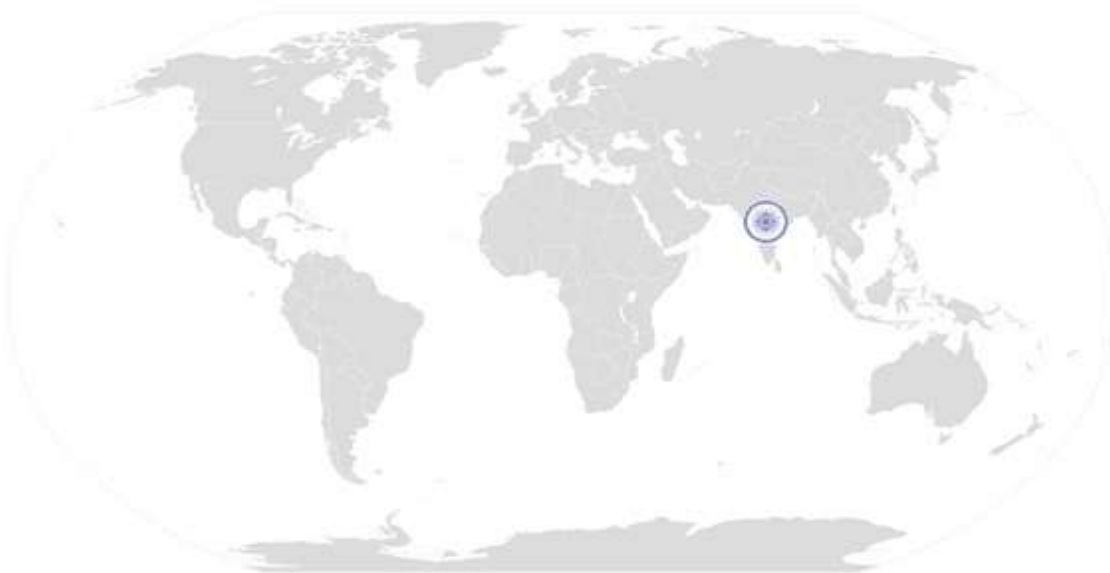


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| NOS Code | RSC / N 5001 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Latex | Last reviewed on | 14/06/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 14/06/15 |



[Back to QP](#)

National Occupational Standard



Overview

This unit is about reporting and documentation

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|---|---|
| Unit Code | RSC / N 5002 |
| Unit Title (Task) | To carry out reporting and documentation |
| Description | This unit is about carrying out reporting and documentation |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Reporting of data/problem/incidents etc • Documentation • Information Security |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Reporting | <p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. Report data/problems/incidents as applicable in a timely manner</p> <p>PC2. Report to the appropriate authority as laid down by the company</p> <p>PC3. Follow reporting procedures as prescribed by the company</p> |
| Recording and Documentation | <p>PC4. Identify documentation to be completed relating to one's role</p> <p>PC5. Record details accurately an appropriate format</p> <p>PC6. Complete all documentation within stipulated time according to company procedure</p> <p>PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly</p> <p>PC8. Make sure documents are available to all appropriate authorities to inspect</p> |
| Information Security | <p>PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures</p> <p>PC10. Inform the appropriate authority of requests for information received</p> |
| Knowledge and Understanding (K) | |
| B. Technical Knowledge | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. Different methods of recording information</p> <p>KB2. Various documents that need to be maintained</p> <p>KB3. Company procedure for filling/maintaining up the documents</p> <p>KB4. Procedures for reporting to the appropriate authority</p> <p>KB5. Procedures for recording damage, breakages etc</p> <p>KB6. Reporting incidents where standard operating procedures are not followed</p> <p>KB7. The importance of complete and accurate documentation</p> <p>KB8. How to maintain complete documentation accurately and within agreed timescales</p> <p>KB9. The importance of ensuring that the documents are correct</p> |

To Carry Out Reporting And Documentation

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| | <p>KB10. The actions to be taken if the documents are not correct</p> <p>KB11. The importance of maintaining the security and confidentiality of recorded information</p> <p>KB12. Procedures to maintain confidentiality of information</p> <p>KB13. The appropriate method for responding to requests for information</p> <p>KB14. The reporting procedures to followed before disclosing information to any outside party</p> |
| Skills (S) | |
| A. Core Skills/ Generic Skills | Writing Skills |
| | <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes</p> |
| | Reading and Understanding Skills |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc</p> <p>SA6. Read images, graphs, diagrams</p> <p>SA7. Understand the various coding systems as per company norms</p> |
| | Oral Communication (Listening and Speaking skills) |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA8. Express statements, opinions or information clearly so that others can hear and understand</p> <p>SA9. Respond appropriately to any queries</p> <p>SA10. Communicate with supervisor</p> <p>SA11. Communicate with upstream and downstream teams</p> <p>SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)</p> |
| | Integrity |
| <p>The user/individual on the job needs to know and understand how to:</p> <p>SA13. Practice honesty with respect to company property and time</p> <p>SA14. Communicate with people in a form and manner and using language that is open and respectful</p> <p>SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust</p> | |

To Carry Out Reporting And Documentation

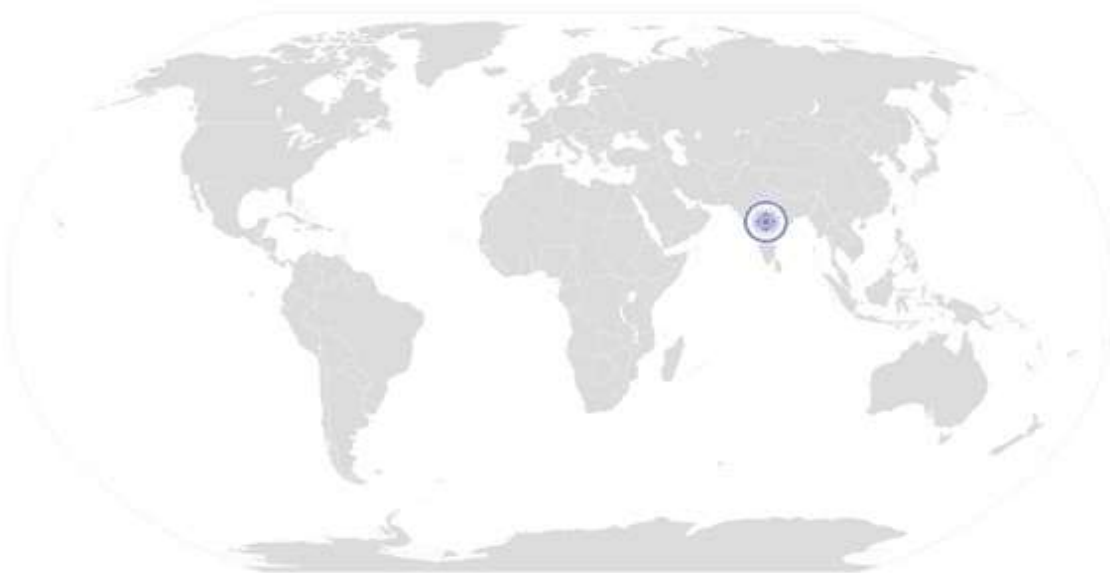
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| | Motivation |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA16. Take responsibility for completing one’s own work assignment</p> <p>SA17. Take initiative to enhance/learn skills in ones’s area of work</p> <p>SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one’s learning.</p> <p>SA19. Is open to new ways of doing things</p> <p>SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them.</p> |
| | Reliability |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA21. Avoid absenteeism</p> <p>SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations</p> <p>SA23. Work in disciplined factory environment</p> <p>SA24. Be punctual</p> |



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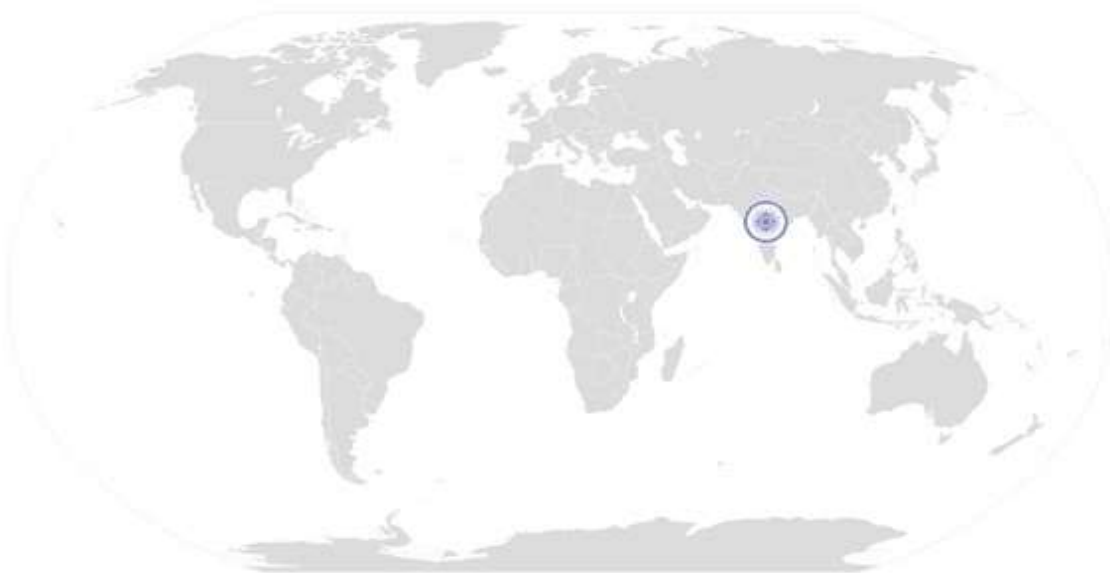
To Carry Out Reporting And Documentation

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| NOS Code | RSC / N 5002 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Latex | Last reviewed on | 14/06/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 14/06/15 |



[Back to QP](#)

National Occupational Standard



Overview

This unit is about carrying out quality checks

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|---|--|
| Unit Code | RSC / N 5003 |
| Unit Title (Task) | To carry out quality checks |
| Description | This unit is about carrying out quality control activities |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Carrying out quality checks to identify problems • Take corrective actions • Reporting the results |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Inspection | <p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. Ensure that total range of checks are regularly and consistently performed</p> <p>PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required</p> |
| Analysis | <p>PC3. Identify non-conformities to quality assurance standards</p> <p>PC4. Identify potential causes of non-conformities to quality assurance standards</p> <p>PC5. Identify impact on final product due to non-conformance to company standards</p> <p>PC6. Evaluating the need for action to ensure that problems do not recur</p> <p>PC7. Suggest corrective action to address problem</p> <p>PC8. Review effectiveness of corrective action</p> |
| Reporting | <p>PC9. Interpret the results of the quality check correctly</p> <p>PC10. Take up results of the findings with QC in charge/appropriate authority.</p> <p>PC11. Take up the results of the findings within stipulated time</p> <p>PC12. Record of results of action taken</p> <p>PC13. Record adjustments not covered by established procedures for future reference</p> <p>PC14. Review effectiveness of action taken</p> <p>PC15. Follow reporting procedures where the cause of defect cannot be identified</p> |
| Knowledge and Understanding (K) | |
| B. Technical Knowledge | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. The importance of quality control procedures</p> <p>KB2. Relevance and importance of activities and how they contribute to the</p> |

To Carry Out Quality Checks

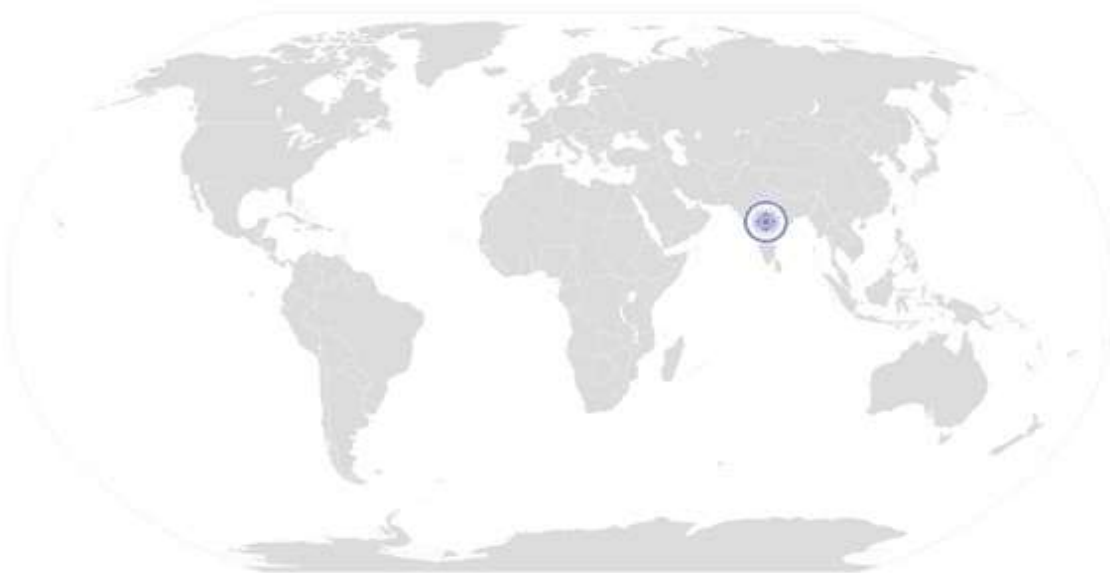
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| | <p>achievement of the quality objectives,</p> <p>KB3. Proper procedure for selecting the material/product and performing quality checks without affecting the material</p> <p>KB4. Availability of work instructions, as necessary,</p> <p>KB5. Characteristics of the product/material</p> <p>KB6. Use of suitable equipment</p> <p>KB7. Availability and use of monitoring and measuring devices,</p> <p>KB8. Requirements of records</p> <p>KB9. Importance of maintaining accurate up-to-date records</p> <p>KB10. The need to report within the stipulated time</p> <p>KB11. Implications of inaccurate measuring and testing instruments and equipment</p> <p>KB12. The cost of non-conformance to quality standards</p> <p>KB13. Implications (impact on internal/external customers) of defective products, materials or components</p> |
| Skills (S) | |
| A. Core Skills/ Generic Skills | Writing Skills |
| | <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as estimation and approximation, for practical purposes</p> |
| | Reading and Understanding Skills |
| | <p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc</p> <p>SA6. Read images, graphs, diagrams</p> <p>SA7. Understand the various coding systems as per company norms</p> |
| | Oral Communication (Listening and Speaking skills) |
| <p>The user/individual on the job needs to know and understand how to:</p> <p>SA8. Express statements, opinions or information clearly so that others can hear and understand</p> <p>SA9. Respond appropriately to any queries</p> <p>SA10. Communicate with supervisor</p> <p>SA11. Communicate with upstream and downstream teams</p> <p>SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme)</p> | |

To Carry Out Quality Checks

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| | Integrity |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues , or get help from an appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one’s own work assignment SA17. Take initiative to enhance/learn skills in ones’s area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one’s learning. SA19. Is open to new ways of doing things SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: SA21. Avoid absenteeism SA22. Act objectively , rather than impulsively or emotionally when faced with difficult/stressful or emotional situations SA23. Work in disciplined factory environment SA24. Be punctual |

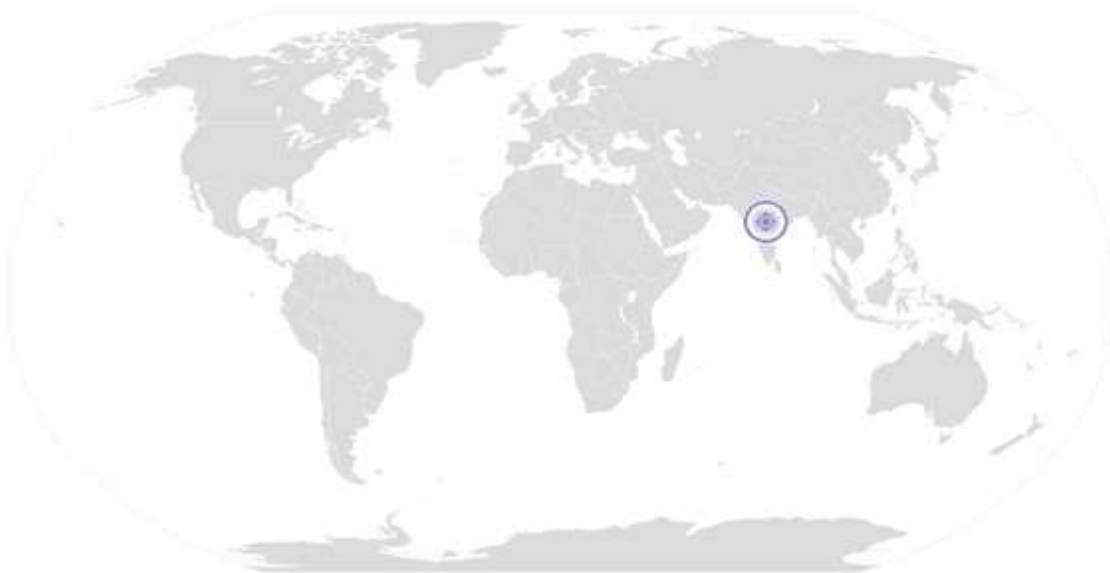
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| NOS Code | RSC / N 5003 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Latex | Last reviewed on | 14/06/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 14/06/15 |



[Back to QP](#)

National Occupational Standard



Overview

This unit is about problem identification and escalation

To Carry Out Problem Identification And Escalation

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|---|--|
| Unit Code | RSC / N 5004 |
| Unit Title (Task) | To carry out problem identification and escalation |
| Description | This unit is about problem identification and escalation |
| Scope | <p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Identify problems across: <ul style="list-style-type: none"> - Raw materials - Compounds - Product - Equipment - Others • Identify solutions to problems • Take corrective action • Escalation of unresolved identified problems |
| Performance Criteria (PC) w.r.t. the Scope | |
| Element | Performance Criteria |
| Problem Identification | <p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. Identify defects/indicators of problems PC2. Identify any wrong practices that may lead to problems PC3. Identify practices that may impact the final product quality PC4. Identify if the problem has occurred before PC5. Identify other operations that might be impacted by the problem PC6. Ensure that no delays are caused as a result of failure to escalate problems</p> |
| Necessary Action | <p>PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required) PC8. Consider possible reasons for identification of problems PC9. Consider applicable corrections and formulate corrective action PC10. Formulate action in a timely manner PC11. Communicate problem/remedial action to appropriate parties PC12. Take corrective action in a timely manner PC13. Take corrective action for problems identified according to the company procedures PC14. Report/document problem and corrective action in an appropriate manner PC15. Monitor corrective action PC16. Evaluate implementation of corrective action taken to determine if the</p> |

To Carry Out Problem Identification And Escalation

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| | <p>problem has been resolved</p> <p>PC17. Ensure that corrective action selected is viable and practical</p> <p>PC18. Ensure that correct solution is identified to an identified problem</p> <p>PC19. Take corrective action for problems identified according to the company procedures</p> <p>PC20. Ensure that no delays are caused as a result of failure to take necessary action</p> |
| <p>Problem Escalation</p> | <p>PC21. Escalate problem as per laid down escalation matrix</p> <p>PC22. Escalate the problem within stipulated time</p> <p>PC23. Escalate the problem in an appropriate manner</p> <p>PC24. Ensure that no delays are caused as a result of failure to escalate problems</p> |
| <p>Knowledge and Understanding (K)</p> | |
| <p>B. Technical Knowledge</p> | <p>The user/individual on the job needs to know and understand:</p> <p>KB1. Indicators of problems</p> <p>KB2. The working of the equipment and accessories(if applicable)</p> <p>KB3. The impact of operations on the user and equipment(if applicable)</p> <p>KB4. The impact of operations on the final product (if applicable)</p> <p>KB5. The effect of not rectifying the problems identified</p> <p>KB6. The reason for the occurrence of previous problems</p> <p>KB7. Measures and steps that have been taken to address the previous problems</p> <p>KB8. Possible solutions for various problems</p> <p>KB9. The correct method for carrying out corrective actions outlined for each problem</p> <p>KB10. The impact of not carrying out the corrective actions</p> <p>KB11. The documentation procedure for recording such problems, as per company norms</p> <p>KB12. The escalation matrix for reporting problems</p> <p>KB13. Escalation matrix for reporting unresolved problems</p> <p>KB14. The time frame within which in which each problem needs to be escalated</p> <p>KB15. Manner in which each problem needs to be escalated</p> |
| <p>Skills (S)</p> | |
| <p>A. Core Skills/ Generic Skills</p> | <p>Writing Skills</p> <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. Construct simple sentences and express ideas clearly through written communication</p> <p>SA2. Fill up appropriate technical forms, process charts, activity logs in required format of the company</p> <p>SA3. Write simple letters, mails, etc</p> <p>SA4. Perform functional mathematical operations, including apply basic mathematical principles, such as numbers and space, and techniques such as</p> |

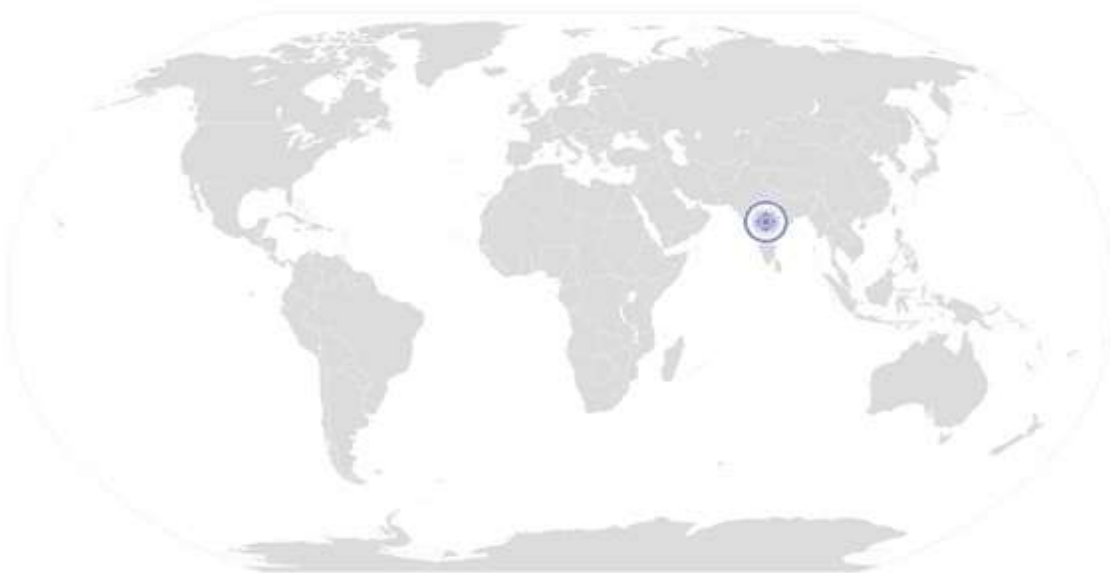
To Carry Out Problem Identification And Escalation

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| | estimation and approximation, for practical purposes |
| | Reading and Understanding Skills |
| | The user/individual on the job needs to know and understand how to: SA5. Read and understand manuals, health and safety instructions, memos, reports, job cards etc SA6. Read images, graphs, diagrams SA7. Understand the various coding systems as per company norms |
| | Oral Communication (Listening and Speaking skills) |
| | The user/individual on the job needs to know and understand how to: SA8. Express statements, opinions or information clearly so that others can hear and understand SA9. Respond appropriately to any queries SA10. Communicate with supervisor SA11. Communicate with upstream and downstream teams SA12. Work in a team and other behavioral skills required to support the small group activities (Quality Circle, Cross Functional Team, Suggestion Scheme) |
| | Integrity |
| | The user/individual on the job needs to know and understand how to: SA13. Practice honesty with respect to company property and time SA14. Communicate with people in a form and manner and using language that is open and respectful SA15. Resolve any difficulties in relationships with colleagues, or get help from an appropriate person, in a way that preserves goodwill and trust |
| | Motivation |
| | The user/individual on the job needs to know and understand how to: SA16. Take responsibility for completing one's own work assignment SA17. Take initiative to enhance/learn skills in one's area of work SA18. The capacity to learn from experience in a range of settings and scenarios and the capacity to reflect on and analyse one's learning. SA19. Is open to new ways of doing things SA20. The capacity to envisage and articulate personal goals; to develop strategies and take action to achieve them. |
| | Reliability |
| | The user/individual on the job needs to know and understand how to: SA21. Avoid absenteeism SA22. Act objectively, rather than impulsively or emotionally when faced with difficult/stressful or emotional situations SA23. Work in disciplined factory environment SA24. Be punctual |

RSC / N 5004
To Carry Out Problem Identification And Escalation

NOS Version Control

| | | | |
|----------------------------|-------------------------------------|-------------------------|-----------------|
| NOS Code | RSC / N 5004 | | |
| Credits(NSQF) | TBD | Version number | 1.0 |
| Industry | Rubber Manufacturing | Drafted on | 04/06/14 |
| Industry Sub-sector | Latex | Last reviewed on | 14/06/14 |
| Occupation | Latex Compounding/Mixing | Next review date | 14/06/15 |


[Back to QP](#)

CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Coagulant Bath Operator
Qualificatin Pack RSC/ Q 1707
Sector Skill Council Rubber Skill Development Council

Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria
5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

| | | | Marks Allocation | | |
|---|--|--|-------------------------|---------------|------------------|
| NOS | Elements | Performance Criteria | Total | Theory | Practical |
| RSC / N 0118 Prepar e Coagul ant | Equipment readiness | PC1. Ensure that the equipmenst are clean and ready to use. | 1 | 0 | 1 |
| | | PC2. Ensure that the tools required for coagulant solution preparation are ready. | 1 | 0 | 1 |
| | Raw material appropriat eness | PC3. Ensure that all the ingredients required are approved and released by laboratory. | 2 | 2 | 0 |
| | | PC4. Ensure the availability of ingredients/chemicals for the required coagulant solution as per specification | 2 | 0 | 2 |
| | | PC5. Proper identification and usage of required coagulating chemical concentration | 13 | 4 | 9 |

| | | | | | | |
|--|---|---|---|----|----|---|
| Solution | | (Calcium Nitrate, Calcium Chloride, Acetic acid etc) | | | | |
| | | PC6. Proper use of stripping aids in the coagulant solution, mostly Calcium Carbonate | 13 | 4 | 9 | |
| | | PC7. Usages of anti-webbing agents to reduce surface tension and antifoaming agents to eliminate bubbles | 13 | 4 | 9 | |
| | | PC8. Ensure all balance unused left over ingredients are stored properly to avoid any contamination or deterioration during storage and are used up while preparing the next coagulant solution batch . | 2 | 2 | 0 | |
| | Solution Preparation and Testing | PC9. Coagulant Solution Preparation as per the SOP. | 19 | 6 | 13 | |
| | | PC10. Appropriate heating of coagulant solution. | 4 | 0 | 4 | |
| | | PC11. Form appropriate batches of the coagulant solutions | 2 | 2 | 0 | |
| | | PC12. Mark the batch for proper identification for further processing | 8 | 4 | 4 | |
| | | PC13. Send sample of the solution to the lab for testing and approval. | 2 | 2 | 0 | |
| | Health & Safety | PC14. Precaution for dust / chemical inhaling and handling | 4 | 2 | 2 | |
| | | PC15. Ensure the use of certified safe chain hoist/s for lifting drums and pouring ingredients. | 2 | 2 | 0 | |
| | | PC16. Proper washing of hands to remove chemicals | 2 | 1 | 1 | |
| | | PC17. Adhere to all safety norms (such as wearing protective gloves ,mask and safety shoes). | 5 | 2 | 3 | |
| | | PC18. Avoid spillage and in case of spillage occur , follow safety measures as laid down by safety department | 4 | 2 | 2 | |
| | | PC19. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 1 | 1 | 0 | |
| | | | 100 | 40 | 60 | |
| | RSC / N0119 Use Coagulants in Various Processes | Raw material appropriateness | PC1. Ensure that the coagulant solution is of the right quantity and quality as specified in the instructions/ organizations SOP. | 17 | 10 | 7 |
| | | | PC2. Ensure the usage of lab released solution. | 5 | 5 | 0 |
| | | Operation | PC3. Assist in continuous and batch dipping process using coagulants and latex extrusions | 10 | 7 | 3 |
| PC4. Work on mould/former withdrawal from the coagulant solution in order to have thickness build of latex film deposits | | | 11 | 5 | 6 | |
| PC5. Check compounded latex solid content and handle machine speed for optimum | | | 11 | 5 | 6 | |

| | | | | | |
|---|-----------------------------|--|-----|----|----|
| | | dimension control of the product | | | |
| | | PC6. Work towards achieving specified product dimensions and weight controls while working with coagulants on latex products | 17 | 9 | 8 |
| | Health & Safety | PC7. Ensure the use of certified equipments for lifting products worked with coagulants | 4 | 4 | 0 |
| | | PC8. Handle the products worked with coagulants using hand gloves and other safety equipment as directed by organizations safety department | 8 | 5 | 3 |
| | | PC9. Adhere to all safety norms (such as wearing protective gloves, masks and shoes) | 9 | 4 | 5 |
| | | PC10. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 2 | 2 | 0 |
| | | PC11. Follow the guidance of safety department to contain spillages which may affect the health and safety of self or the environment in the dispersion preparation area | 6 | 4 | 2 |
| | | | 100 | 60 | 40 |
| RSC / N 0120 Perform Post- Coagulant Usage Activities | Operation | PC1. Ensure that the storage container is ready as per the requirement . | 14 | 8 | 6 |
| | | PC2. Ensure that the outlet of the storage do not cause any leakage/spillage . | 13 | 7 | 6 |
| | | PC3. Unload coagulant solution appropriately. | 18 | 13 | 5 |
| | | PC4. Help in QC audit. | 6 | 6 | 0 |
| | Material disposal | PC5. Dispose of waste material safely, as per organizational SOP. | 5 | 0 | 5 |
| | Marking | PC6. Ensure identification and traceability by marking/coding for the product worked on with coagulant solution as per the instructions laid down by the company (in terms of batch number, weight, color and date stamp). | 19 | 12 | 7 |
| | Health & Safety | PC7. Handle the solution using hand gloves and other safety equipment. | 12 | 6 | 6 |
| | | PC8. Adhere to all safety norms (such as wearing protective gloves, shoes, safety masks etc). | 10 | 5 | 5 |
| | | PC9. Comply with health, safety, environment guidelines and regulations in accordance with international/national standards or the organizational standards. | 3 | 3 | 0 |
| | | | 100 | 60 | 40 |
| RSC/N 5001 To | Pre housekeeping activities | PC1. Inspect the area while taking into account various surfaces | 3 | 3 | 0 |
| | | PC2. Identify the material requirements for cleaning the areas inspected, by considering risk, time, efficiency and type of stain | 3 | 3 | 0 |
| | | PC3. Ensure that the cleaning equipment is in proper working condition | 3 | 3 | 0 |

| | | | | | | |
|------------------------|------------------------------|--|---|-----|----|----|
| Carry Out Housekeeping | | PC4. Select the suitable alternatives for cleaning the areas in case the appropriate equipment and materials are not available and inform the appropriate person | 3 | 3 | 0 | |
| | | PC5. Plan the sequence for cleaning the area to avoid re-soiling clean areas and surfaces | 3 | 3 | 0 | |
| | | PC6. Inform the affected people about the cleaning activity | 2 | 2 | 0 | |
| | | PC7. Display the appropriate signage for the work being conducted | 3 | 3 | 0 | |
| | | PC8. Ensure that there is adequate ventilation for the work being carried out | 3 | 3 | 0 | |
| | | PC9. Wear the personal protective equipment required for the cleaning method and materials being used | 3 | 3 | 0 | |
| | Operations | | PC10. Use the correct cleaning method for the work area, type of soiling and surface | 3 | 3 | 0 |
| | | | PC11. Carry out cleaning activity without disturbing others | 3 | 3 | 0 |
| | | | PC12. Deal with accidental damage, if any, caused while carrying out the work | 3 | 3 | 0 |
| | | | PC13. Report to the appropriate person any difficulties in carrying out your work | 3 | 3 | 0 |
| | | | PC14. Identify and report to the appropriate person any additional cleaning required that is outside one's responsibility or skill | 3 | 3 | 0 |
| | Post housekeeping activities | | PC15. Ensure that there is no oily substance on the floor to avoid slippage | 9 | 3 | 6 |
| | | | PC16. Ensure that no scrap material is lying around | 9 | 3 | 6 |
| | | | PC17. Maintain and store housekeeping equipment and supplies | 3 | 3 | 0 |
| | | | PC18. Follow workplace procedures to deal with any accidental damage caused during the cleaning process | 3 | 3 | 0 |
| | | | PC19. Ensure that, on completion of the work, the area is left clean and dry and meets requirements | 8 | 2 | 6 |
| | | | PC20. Return the equipment, materials and personal protective equipment that were used to the right places making sure they are clean, safe and securely stored | 3 | 3 | 0 |
| | | | PC21. Dispose the waste garnered from the activity in an appropriate manner | 9 | 3 | 6 |
| | | | PC22. Dispose of used and un-used solutions according to manufacturer's instructions, and clean the equipment thoroughly | 9 | 3 | 6 |
| | General | | PC23. Maintain schedules and records for housekeeping duty | 3 | 3 | 0 |
| | | | PC24. Replenish any necessary supplies or consumables | 3 | 3 | 0 |
| | | | | 100 | 70 | 30 |
| | RSC/N | Reporting | PC1. Report data/problems/incidents as applicable in a timely manner | 12 | 8 | 4 |
| | | | PC2. Report to the appropriate authority as laid down by the company | 12 | 8 | 4 |

| | | | | | |
|---|---------------------------------------|--|-----|----|----|
| 5002 To Carry Out Reporti ng And Docum entatio n | | PC3. Follow reporting procedures as prescribed by the company | 12 | 8 | 4 |
| | Recording and Document ation | PC4. Identify documentation to be completed relating to one's role | 10 | 6 | 4 |
| | | PC5. Record details accurately an appropriate format | 16 | 6 | 10 |
| | | PC6. Complete all documentation within stipulated time according to company procedure | 14 | 4 | 10 |
| | | PC7. Ensure that the final document meets with the requirements of the persons who requested it or make any amendments accordingly | 6 | 4 | 2 |
| | | PC8. Make sure documents are available to all appropriate authorities to inspect | 6 | 4 | 2 |
| | Informatio n Security | PC9. Respond to requests for information in an appropriate manner whilst following organizational procedures | 6 | 6 | 0 |
| PC10. Inform the appropriate authority of requests for information received | | 6 | 6 | 0 | |
| | | | 100 | 60 | 40 |
| RSC/N 5003 To Carry Out Quality Checks | Inspection | PC1. Ensure that total range of checks are regularly and consistently performed | 24 | 10 | 14 |
| | | PC2. Use appropriate measuring instruments, equipment, tools, accessories etc ,as required | 24 | 10 | 14 |
| | Analysis | PC3. Identify non-conformities to quality assurance standards | 6 | 4 | 2 |
| | | PC4. Identify potential causes of non-conformities to quality assurance standards | 5 | 3 | 2 |
| | | PC5. Identify impact on final product due to non-conformance to company standards | 5 | 3 | 2 |
| | | PC6. Evaluating the need for action to ensure that problems do not recur | 6 | 4 | 2 |
| | | PC7. Suggest corrective action to address problem | 5 | 3 | 2 |
| | | PC8. Review effectiveness of corrective action | 5 | 3 | 2 |
| | Reporting | PC9. Interpret the results of the quality check correctly | 4 | 4 | 0 |
| | | PC10. Take up results of the findings with QC in charge/appropriate authority. | 3 | 3 | 0 |
| | | PC11. Take up the results of the findings within stipulated time | 3 | 3 | 0 |
| | | PC12. Record of results of action taken | 3 | 3 | 0 |
| | | PC13. Record adjustments not covered by established procedures for future reference | 3 | 3 | 0 |
| | | PC14. Review effectiveness of action taken | 2 | 2 | 0 |
| | | PC15. Follow reporting procedures where the cause of defect cannot be identified | 2 | 2 | 0 |
| | | | 100 | 60 | 40 |
| RSC/N | Problem Identificati | PC1. Identify defects/indicators of problems | 7 | 4 | 3 |
| | | PC2. Identify any wrong practices that may lead to problems | 6 | 3 | 3 |

| | | | | | | |
|--|--|---|---|----|----|---|
| 5004 To Carry Out Problem Identification And Escalation | on | PC3. Identify practices that may impact the final product quality | 6 | 3 | 3 | |
| | | PC4. Identify if the problem has occurred before | 5 | 3 | 2 | |
| | | PC5. Identify other operations that might be impacted by the problem | 6 | 4 | 2 | |
| | | PC6. Ensure that no delays are caused as a result of failure to escalate problems | 5 | 3 | 2 | |
| | Necessary Action | PC7. Take appropriate materials and sample, conduct tests and evaluate results to establish reasons to confirm suspected reasons for non-conformance (where required) | 8 | 5 | 3 | |
| | | PC8. Consider possible reasons for identification of problems | 8 | 5 | 3 | |
| | | PC9. Consider applicable corrections and formulate corrective action | 3 | 3 | 0 | |
| | | PC10. Formulate action in a timely manner | 3 | 3 | 0 | |
| | | PC11. Communicate problem/remedial action to appropriate parties | 7 | 5 | 2 | |
| | | PC12. Take corrective action in a timely manner | 2 | 2 | 0 | |
| | | PC13. Take corrective action for problems identified according to the company procedures | 2 | 2 | 0 | |
| | | PC14. Report/document problem and corrective action in an appropriate manner | 8 | 5 | 3 | |
| | | PC15. Monitor corrective action | 2 | 2 | 0 | |
| | | PC16. Evaluate implementation of corrective action taken to determine if the problem has been resolved | 2 | 2 | 0 | |
| | | PC17. Ensure that corrective action selected is viable and practical | 2 | 2 | 0 | |
| | | PC18. Ensure that correct solution is identified to an identified problem | 2 | 2 | 0 | |
| | | PC19. Take corrective action for problems identified according to the company procedures | 1 | 1 | 0 | |
| | | PC20. Ensure that no delays are caused as a result of failure to take necessary action | 1 | 1 | 0 | |
| | | Problem Escalation | PC21. Escalate problem as per laid down escalation matrix | 4 | 3 | 1 |
| | | | PC22. Escalate the problem within stipulated time | 4 | 3 | 1 |
| | PC23. Escalate the problem in an appropriate manner | | 3 | 2 | 1 | |
| | PC24. Ensure that no delays are caused as a result of failure to escalate problems | | 3 | 2 | 1 | |
| | | | 100 | 70 | 30 | |